

Storage Fee policy

It has become necessary for Araam to charge storage fees for customer requests that delay shipments and pick-ups, once a sales order has been issued and production has been commenced with a confirmed shipment date. This policy follows industry-ordering procedures and has become further necessitated due to limited warehouse space.

Effective January 1st 2016, Storage Fees will be applied to any order that exceeds 30 days form the confirmed shipment or pick-up date.

The following storage fee charges will apply (based on calendar days).

1 Orders between 1 and 99 pieces

- a. 31-60 days from confirmed ship date: 10% of the total amount of the order.
- b. 61-90 days from confirmed ship date: 15% of the total amount of the order.
- c. 91-120 days from confirmed ship date: 20% of the total amount of the order.
- d. Beyond 121 days: 5% increase each month until the order is shipped or picked up.
- e. Example: \$250 order: **Month #1**: \$25.00 storage fee; **Month #2**: \$37.50 storage fee
Month #3: \$50.00 storage fee.

2 For orders over 100 pieces

- a. 31-60 days from confirmed ship date: 5% of the total amount of the order.
- b. 61-90 days from confirmed ship date: 10% of the total amount of the order.
- c. 91-120 days from confirmed ship date: 15% of the total amount of the order.
- d. Beyond 121 days: 5% increase each month until the order is shipped or picked up.
- e. Example: \$25,000 order: **Month #1**: \$1,250.00 storage fee **Month#2**: \$2,500.00 storage fee
Month #3: \$3,750.00 storage fee.

For COD customers, payment is required upon shipment or pick-up. For other term customers, storage fees will be added to the invoice upon shipment or pick-up.

Please contact your Araam Sales Representative should you have any questions.

Sincerely,

Customer Service
csr@araaminc.com