

Cash on Delivery Policy

Effective January 1st, 2016, Araam Inc will be changing the way we accept payment for Cash on Delivery Accounts (COD). Cash on Delivery Accounts will need to submit payment equivalent to 50% of the total order upon order confirmation, and prior to production. The remaining 50% amount will be required for the order to be released for pick up or shipment.

1 Cheques

Cheques for deposit must be presented before the order is processed for production. The balance of the payment must be presented on or before the time of pick up. Copies of cheques and post dated cheques are no longer accepted. There will be a \$25 fee that will be charged for any NSF cheques.

2 Credit Cards

We only accept Visa and MasterCard. AMEX is not accepted. All credit cards will be charged with permission from the credit card holder. We will not hold credit card numbers as collateral for another form of payment.

3 Cancellation Policy

A 20% restocking fee will be charged on all orders cancelled within 48 hours notice period prior to pick up.

Please contact your Araam Sales Representative should you have any questions.

Sincerely,

Customer Service
csr@araaminc.com